

TOWN TOYOTA CENTER

Community Rink Staff

Employment Type: Part-Time, Year-Round

Hours: Weekends

Compensation: Minimum Wage

Job Summary:

Community Rink Staff support the daily operations of the Weinstein Beverage Community Rink under the direction of the Rink Manager. This role helps provide a fun, safe, clean, and welcoming environment for recreational, sporting, and entertainment events. Staff will assist with skate rentals, event setup, guest services, concessions, and facility upkeep.

Rink Staff help to provide and facilitate entertainment, sporting and recreational events/activities in a fun, safe, clean and welcoming environment.

TYPICAL JOB DUTIES

- Deliver exceptional customer service to all rink visitors.
- Provide accurate information regarding fees, programs, schedules, rentals, events, activities etc.
- Sell admissions and concessions using Square & Toast POS Systems.
- Hand out, wipe down, sanitize, and put rental skates away.
- Enforce rink and facility rules to ensure guest safety.
- Perform opening and closing procedures as directed by the Rink Manager.
- Maintain cleanliness in all areas including skate counter, locker rooms, concession, lobby and meeting rooms.
- Set up and tear down for public skates, private parties, tournaments, and other events.
- Monitor facilities for damages and report concerns: maintain cleanliness and perform light custodial work.
- Assist with promotional tasks, mailings, and other clerical support as needed.
- Other duties as assigned.

QUALIFICATIONS REQUIRED:

- Strong customer service and communication skills.
- Ability to work independently and as part of a team.
- Cash handling skills and be able to effectively operate or learn to operate a computerized POS system.
- Must be able to work a variety of shifts including nights, weekends and holidays.
- Must have a strong sense of teamwork, prioritization, and self-motivation.
- Enthusiastic, friendly and courteous.
- Must have or can obtain a Food Handler's Permit.
- Must be able to lift 20 pounds.

QUALIFICATIONS PREFERRED BUT NOT REQUIRED

- One-year customer service experience (with references)
- Previous experience with a computerized POS system
- Ice Skating experience

The above statements are intended to describe the general nature and level of work being performed by persons assigned to this job. They are not intended to be an exhaustive list of all duties, responsibilities, and skills required by personnel so classified.